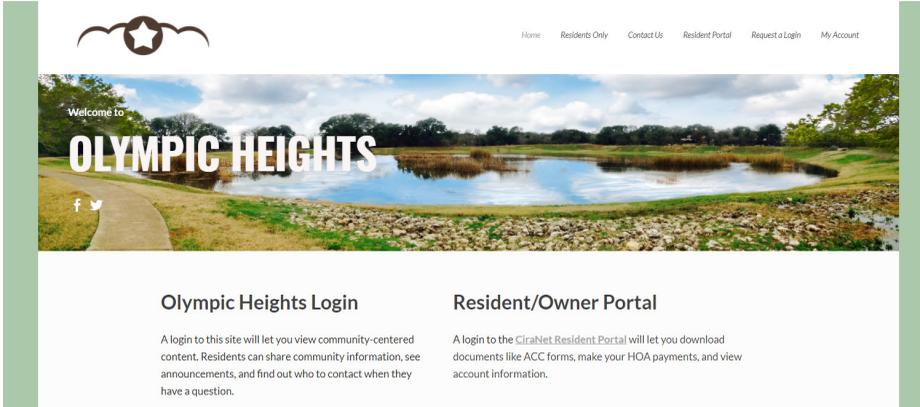




THIRD QUARTER 2017

WEBSITE UPDATE



Olympic Heights has updated it's community website at www.olympicheights.org. The new website has vastly improved security and condensed information and navigation from the old site to help make it a more user-friendly experience for the Olympic Heights residents.

ACC request forms and other documents have been removed from the website. If you need these forms please visit the CiraNet Resident Portal (www.ciranet.com/residentportal) for those as you've always been able to. The reason for this is the documents found on the Resident Portal will always be the most up to date versions of those files, and with how often regulations and policies change we felt this was the best way to avoid confusion in the future.

Also, by condensing the information and navigation we hope to bring residents to the website more frequently to use the community calendar, upload photos, and seek pool or dog park information. Furthermore, the "profiles" were a little extraneous and too much of a hassle for residents to want to use so we removed them entirely. However, you will still need to log in to the website to see the resident-specific information. We will continue to monitor the performance of the website and add or make changes to improve the experience of using it. If you have any questions about the new site please email community.services@ciramail.com.

Lastly, we would like to thank everyone for their patience and we look forward to a better online experience together!

CONNECT WITH US!

Olympic Heights' community website is www.olympicheights.org. If you haven't already, we encourage you to register with the new site so you can have access to the Residents Only tab. Feel free to fill out any of the forms on the website to add calendar events, photos, and look up community info.

If you're a fan of Facebook or Twitter you can connect to Olympic Heights by liking or following Olympic Heights. These pages may also be a great place to post if you have lost or found a pet in the community!

These social media platforms are incredibly important in keeping members of the community up-to-date on neighborhood events and happenings. The community website, Facebook page and Twitter account allow residents to connect with one another, be instantly updated, and allow residents to interact with one another and the Board. Get connected today!



[/OHHOA](https://www.facebook.com/OHHOA)



[@OHHOA](https://twitter.com/OHHOA)



This newsletter is a service of RealManage. To contribute, email community.services@ciramail.com

POOL RULES

As you know this is our first year having certified lifeguards at the pool instead of just pool monitors We want to say thank you to all of the neighbors who voiced their comments both positive and negative. We had some issues with the chemical levels, expectations and duties of the lifeguards as with any new process. However we feel that we're only getting better, getting used to the service that benefits you the homeowner. We will continue to refine this process and work with the lifeguard company throughout the year.

We have modified the adult swim time to be for 10 minutes, every 2 hours instead of every hour. This is the time for children to rehydrate, take restroom breaks and to settle down. Although this may be a giant inconvenience to some neighbors, the lifeguards and board feel that it's a rule worth having to ensure safety for all swimmers.

You may also be aware that it's been more visible that we have had many pool closures due to contaminations this year. By having the lifeguards there they can identify and keep the swimmers safe from these incidents. We urge parents and guardians to encourage this practice with their children to mitigate the contaminations.

Going forward the Board will be notified when we have any type of pool closure and will update the Facebook page. Situations such as lightning will close the pool without any warning on social media and will be determined by the lifeguards when it is safe to reopen.

If you have lost your card-key, you can get it replaced for a fee of \$25 and the lost card-key will be deactivated.

1. Swimmers must have a pool card-key with them to enter the pool area. The pool is for the use of OHOA members and their invited guests and guardians only.
2. Children age 17 and under must be accompanied by an adult age 18 or older that is an OHOA member or an authorized guardian.
3. The gates are to remain locked at all times. The pool can be accessed with a pool card-key and under no circumstances should the gates be propped open. The fence and gate that surround the pool area are for resident protection.
4. Under no circumstances will alcohol, tobacco, firearms, drugs or grills be permitted in any amenity center facilities or surrounding areas. Anyone seen engaging in the use will be subject to loss of priveleges for a period of time to be determined by the association board, and other legal actions may be taken in conjunction with the local law enforcement agency.
5. Parents must check swim diapers AT LEAST 3 times per hour. Children under the age of 3 are not allowed in the pools without a swim diaper.
6. The baby pool is reserved for children ages 5 and under. Adult supervision is required at all times for children in the baby pool.
7. Conduct by any person deemed to be dangerous, unreasonable, or offensive (including "horseplay") is not allowed and should be reported to RealManage at (512) 219-1927. Any individual disciplined repeatedly, or for serious infractions will lose all pool privileges for the rest of the season.

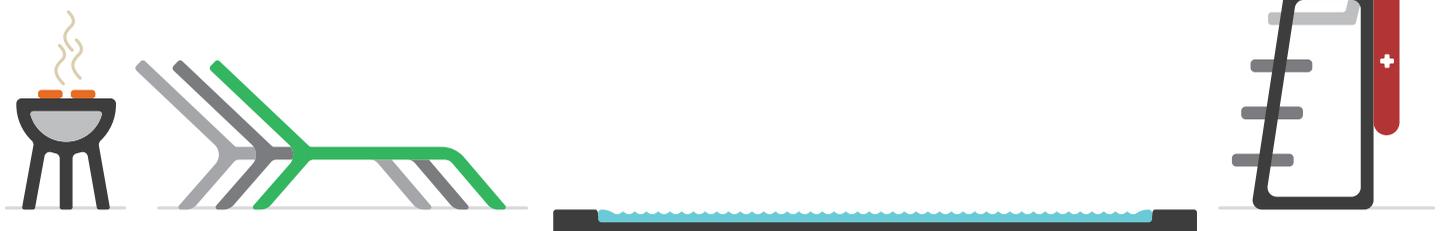
POOL SCHEDULE

Closed Monday
Cleaning

6:00am - 8:00am
Adult Swim Times

8:00am - 9:00pm
Open to all members, families
and accompanied guests

9:00pm - 11:00pm
Adult Swim Times



BOARD OF DIRECTORS

Sean Lowrey
Director

Terry Ishee
Director

Anaka Rivera
Director

TOWING ENFORCED

Vehicles parked in NO PARKING areas in Olympic Heights will be towed at the owners expense! Signs posted in the NO PARKING areas provide contact information for Southside Towing, so those who have been towed are able to reclaim their vehicles. Please avoid being towed by parking your vehicles in your garage and driveway at all times.

POOL RULES (CONT.)

8. Under no circumstances shall grills, pets, bicycles, skateboards, scooters or motorized cycles be permitted within the fenced pool area. Roller-skates and/or rollerblades may be carried into the pool area and stored with personal belongings but may not be worn within the fenced pool area.

9. Diving from the side of the pool is not permitted.

10. No glass containers of any types are allowed in the pool area.

11. All trash generated by anyone in the fenced pool area must be placed in garbage containers or otherwise properly disposed of.

12. Swim safely and treat others as you would like to be treated. Do not throw items when others are nearby. Parents are responsible for the behavior of their children.

PLEASE NOTE: Card-keys will ONLY be activated for residents in good standing with the Association. To be in good standing you must:

- > Be current on homeowner assessments as outlined in the Collections Procedures approved by the Board of Directors
- > You must have a current card-key waiver form on file with RealManage.
- > You may have no unresolved Deed Restriction Violations.

PROPERTY MANAGER

KATHERINE TAYLOR
REALMANAGE

9601 Amberglen Blvd. Ste. 150
Austin, TX 78729

For resident services call:
1-866-4-RealService
1-866-473-2573

or email:
service@circmail.com
www.realmanage.com

AUSTIN POLICE DEPARTMENT CONTACT:
SENIOR POLICE OFFICER GOODLOE
(512) 974-4260 OR 311

WHAT'S ON YOUR MIND?



We'd like to make your newsletter more tailored to your community. No one knows what's more important to to Olympic Heights than the people that spend every day there.

We would love to hear from you, even if it's on a one-time basis. You can email community.services@circmail.com to let us know what you think we should put in the newsletter. You can also give us feedback about the newsletter or Olympic Heights in general.



FIVE GREAT REASONS NOT TO PARK ON THE STREET

- 1. Severe Weather** - Texas weather can be unpredictable, with storms popping up without much warning. Hail, branches and tree limbs can fall on your vehicle, causing costly damage.
- 2. Road Hazard** - If you park on the street, your car may be damaged by other vehicles driving by closely, hitting your mirrors or scratching and denting your bumpers. A stray ball may hit your car and break a window.
- 3. Lower Insurance** - Your insurance company may lower your rates if your car is routinely garaged.
- 4. Sun Damage** - Sun and heat damage your car's finish, crack and dry your dashboard and wear out your tires.
- 5. Reduced Theft** - Most theft from cars happens because a car is left unlocked on the street. A car inside a garage is no target for passing thieves who are looking for an easy score. Additionally, burglars look for patterns in a target home. If you routinely park on the street, anyone who is watching your house can easily determine whether you are home or not. Car gone? You're gone. If you consistently park in the garage they cannot be sure whether you are home or not. By removing the ability to determine the patterns of your life style you reduce the threat to safety in your home.

If you are interested in contributing or advertising in this newsletter please email community.services@ciramail.com